

Privacy statement

Duties of information under Art. 13, 14 GDPR

Data-protection information regarding our processing of customer data in accordance with Art. 13 and 14 GDPR at

Anti-Discrimination Office _____

Pursuant to Art. 13, 14 and 21 of the General Data Protection Regulation (GDPR), we hereby inform you about the processing of your personal data, and your data-protection rights in this respect. Please read the information below to ensure you are fully aware of how your personal data is processed as part of the counselling.

1. Controller's name and contact details

Party responsible for data collection:

Öffentlichkeit gegen Gewalt e.V.
Berliner Str. 97-99, 51063 Köln
info@oegg.de; 0221-96476300

2. Data protection officer's contact details

Ilka Simon
Berliner Str.97-99, 51063 Köln
ilka.simon@oegg.de, 0221-96476300

3. Purposes and legal bases of the processing

3 a) Purposes of the processing:

Parties receiving counselling

Your personal data is processed in accordance with the provisions of the EU's General Data Protection Regulation (GDPR) and the German Federal Data Protection Act (BDSG), insofar as this is necessary to justify, perform and fulfil the counselling service at the Anti-Discrimination Office. This particularly includes support services, information on possible intervention measures, and, if applicable, exchanges with other staff and offices to ensure professional counselling services.

Insofar as you consent to it, your data will be shared with external third parties in cases where this is necessary for the counselling work. These particularly include respondents/addressees of the respective written documents, such as letters of complaint.

Data particularly worthy of protection (e.g. data pertaining to origins, religion, sex/gender) is anonymised before being shared with and processed by third parties for the purpose of ensuring qualified legal advice, professionalising the anti-discrimination work, and reviewing it at a scientific/academic level – insofar as you have consented to this.

External third parties:

External parties' personal data is also processed, insofar as this is necessary to perform and fulfil the counselling work, e.g. making contact.

3 b) Legal bases of the processing:

Your data is processed based on Art. 6 Para. 1 a) and b) GDPR in conjunction with Art. 4 No. 11 GDPR and Art 9. Para. 2 a) GDPR.

4. Recipients or categories of recipients of personal data

Your personal data is shared with:

- Staff members at the office, in anonymised format and where necessary, as part of the counselling service, and, in the case of referred counselling, with staff members of other specialised counselling services, insofar as this has been consented to.
- If applicable and in anonymised format, the legally competent specialists in the 'Legal counselling' model project, the office sponsor, the four other cross-association model projects focused on training in anti-discrimination work in NRW and their sponsors, the North-Rhine Westphalia State Ministry for Children, Families, Refugees and Integration, and the competent authorities commissioned to review and process matters at a scientific/academic level.

5. Storage duration for personal data

Once collected, your data will be stored by ADB Köln / ÖgG e.V. and, if applicable, the aforementioned third parties, for as long as is required for the respective task to be completed (counselling work, further developing the anti-discrimination services, or asserting, exercising or defending legal claims by data subjects and the office).

6. Data-subject rights

You have the following rights under the General Data Protection Regulation:

If your personal data is being processed, you have the right of access to stored data concerning you (Art. 15 GDPR).

If incorrect personal data is being processed, you have a right to rectification (Art. 16 GDPR).

If the relevant legal requirements have been met, you may request erasure or restriction of processing, as well as lodge and objection to the processing (Art. 17, 18 and 21 DSGVO).

If you have consented to the data processing or a data-processing contract exists and the data processing is performed using automated methods, you may have a right to data portability (Art. 20 GDPR).

If you exercise your aforementioned rights, the institution mentioned under point 1. Above will check whether the legal requirements for this have been met.

You also have a right to lodge a complaint with a supervisory authority under Art. 77 GDPR.

7. Right of revocation in the event of consent

If you have consented to processing by ADB Köln / ÖgG e.V. by virtue of having provided a relevant declaration, you may revoke this consent at any time, with effect for the future. This shall not affect the legitimacy of the data processing performed based on the consent up to the time of revocation.